

FREE PATIENT GUIDE

11 Questions Your Antalya Dentist Does Not Want You to Ask

Essential questions to protect your investment
before you sit in the chair.

ABOUT THE AUTHOR

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Based in Konyaalti, Antalya · Zero clinic affiliations · Zero referral fees

Helping foreign dental patients understand and protect their rights.

This guide is for informational purposes only. Yavuz Sen is a legal translator and patient guide, not a medical professional.

Always consult a qualified dentist for medical advice.

BEFORE YOU SIT IN THE CHAIR

Your Complete Pre-Treatment Checklist

Thousands of British patients travel to Antalya every year for dental treatment. Most experiences are positive. But the ones that go wrong share a common thread: the patient signed without fully understanding what they had agreed to.

These 11 questions are your protection. Ask every single one — in writing — before any treatment begins. If a clinic hesitates, deflects, or refuses, that reaction is your answer.

01 Who exactly will perform my procedure?

Clinics often advertise their head surgeon, yet an inexperienced associate may actually perform the work. Demand the specific name and credentials of your treating dentist in writing before confirming your booking.

WHAT TO ASK: Ask: 'Please provide the full name, qualifications, and years of experience of the dentist performing my treatment — in writing.'

02 What specific materials are you using?

Vague terms like 'premium crowns' carry no legal weight. Ask for the exact brand and country of origin of your implants or veneers. Quality materials come with an official warranty card — request to see it beforehand.

WHAT TO ASK: Ask: 'What is the brand name and country of manufacture of the materials? Can I see the warranty documentation?'

03 Do you have dedicated emergency protocols?

Complications can arise during any surgical procedure. A reliable clinic must explain their exact procedure for handling severe bleeding or allergic reactions. Facilities without proper emergency equipment pose a direct risk.

WHAT TO ASK: Ask: 'What is your protocol if a patient experiences a serious complication? What emergency equipment is on site?'

04 Can I see your Ministry of Health authorisation?

Legitimate health tourism providers must hold a specific licence from the Turkish Ministry of Health. Unregistered clinics operate illegally and offer zero legal recourse. Requesting this document is your fundamental right.

WHAT TO ASK: Ask: 'May I see your official HealthTurkiye authorisation certificate?' If they refuse or cannot produce it, leave.

05 What happens if I need corrective work back home?

Guarantees frequently contain hidden clauses. You need to know whether revision coverage includes flights and accommodation. Clinics that refuse to clarify their revision policy typically abandon patients once the bill is paid.

WHAT TO ASK: Ask: 'If I require corrective treatment after returning home, what does your guarantee cover, and who bears the cost?'

06 Are my X-rays reviewed by an independent specialist?

In-house consultations frequently lead to unnecessary upselling. Having a third party review your scans ensures you only pay for procedures you genuinely need. This protects you from inflated treatment plans.

WHAT TO ASK: Ask: 'May I obtain a second opinion on my treatment plan from an independent specialist before committing?'

07 How many patients does my dentist treat per day?

High volume consistently compromises quality. Dental professionals rushing through fifteen patients cannot provide the attention each complex case demands. A reasonable daily limit indicates a focus on patient outcomes over revenue.

WHAT TO ASK: Ask: 'How many patients does my dentist typically treat per day?' More than 8-10 for complex procedures is a warning sign.

08 Will I receive a fully itemised invoice beforehand?

Surprise fees appear frequently on final bills. Insist on a detailed written breakdown of every cost — including temporary crowns, local anaesthesia, and follow-up appointments — before any treatment begins.

WHAT TO ASK: Ask: 'Can you provide a complete written quote covering all costs before I sign anything?' Verbal promises have no legal weight.

09 Who handles post-operative communication?

Many facilitators disappear after collecting their commission. Ask directly whether you will have a dedicated line to the medical team once you fly home. Consistent aftercare is the clearest signal a clinic cares about recovery.

WHAT TO ASK: Ask: 'Who is my direct clinical contact after I return home? Can I have their name and direct number in writing?'

10 Is my contract available in English to take away?

Signing documents under pressure in a foreign language is genuinely dangerous. You must have adequate time to review all legal terms away from the clinic. Any refusal to allow this is an immediate red flag.

WHAT TO ASK: Ask: 'May I take this contract away to review before signing?' Never sign on the day a contract is first presented.

11 Do you have a UK-based aftercare partner?

Many clinics promise lifetime guarantees, yet expecting patients to fly back for minor adjustments is unrealistic. Ask whether they have a formal partnership with a registered British dental practice for aftercare.

WHAT TO ASK: Ask: 'What is the name and GDC registration number of your UK aftercare partner?' Verify at gdc-uk.org.

Need help before or during your treatment?

Get in touch for a free 15-minute conversation — no commitment, no pressure.

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